

Whiston Primary Care Resource Ctre
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Tel No: 0151 426 0611

Attend Anywhere online support

During this difficult and uncertain time we wanted to continue to provide health support through our School Nurse drop in which is now available online via video call.

Your School Nurse will notify you by text of the planned day and time of drop in. They will also provide you with a website address that you will need to type into either Google's Chrome web browser or Apple's Safari (unfortunately it won't work in Microsoft's internet explorer or Edge web browsers). On this web page click the **Start Video Call** button and follow the instructions.

You will be asked to enter your name, date of birth (DOB) and contact telephone number.

You will then be placed in your own private video room and your School Nurse can see that you are waiting to be seen and will join you when they are ready. (**Please Note** - You will be using data whilst waiting for a School Nurse to join you and therefore it is important to pay attention to any messages that appear on screen).

If there is a high demand or wait then your School Nurse will take your contact number and send a message to the waiting room to inform you that she will contact you when she is available.

- You can use any internet connected device that uses Google's Chrome web browser or Apple's Safari Web browser (i.e. smart phones and tablets or any laptop or desktop computer) to make the video call
- The device you're using will need a microphone / camera so that we can hear and see each other

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Chairman: Helen Bellairs Chief Executive: Simon Barber
Trust Headquarters, Hollins Park House, Hollins Lane, Winwick, Warrington, WA2 8WA
Switchboard: 01925 664000



- You will need to be connected to the internet or wireless connection at home or using mobile data on your mobile phone. Please be aware that calls will use a similar amount of data as Skype or FaceTime. Video calls will use up data and can incur additional costs
- No information you enter is stored in the system and the video is not recorded
- Videos calls are secure and your privacy is protected

Yours Sincerely

Knowsley School Health Team

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